

Challenge C

- **Challenge title:** Improving delivery sustainability through interoperability of postal networks
 - **Problem statement:** Rural deliveries can lead to inefficiencies, with several operators having to pass through the same streets, sometimes with half-full delivery vans. From an economic point of view, interoperation could be an interesting solution to tackle these inefficiencies, especially owing to sustainability concerns.
 - **Challenge goal:** Participants are tasked with designing an interoperability framework to reduce last-mile delivery inefficiencies caused by parallel networks.
 - **Special considerations:** It is important that the end user, that is, the receiver of the delivery, knows which operators have worked together so that the user is able to file a complaint in case of dissatisfaction.
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