

Explanatory notes: REFRSP compliance

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Introduction

In the online compliance platform, the REFRSP compliance screen indicates, for REFRSP messages sent, the level of compliance with the M54-3 standard (REFRSP v1.0.0).

All compliance checks are performed on a sample consisting of 7 consecutive days in the month. The sampling period is displayed in the top right corner of the first page of the report. (it is normally the last 7 days of the month)

Screen organization

The screen is organized in different blocks of information, with a vertical logic: from more general on top to more detailed in the bottom. The different information blocks are:

1. Overview of messages sent
2. Summary of compliance issues
3. Error details

Each part is detailed below:

Overview of messages sent

This section provides the total of REFRSP messages sent by the operator during the sampling period and used for the report, per sending EDI address.

Important note: the total number of messages displayed corresponds to the total for the days of sampling, not the month total.

The total number of items is also displayed (a REFRSP message may contain up to 5'000 items).

Summary of issues

This section provides a summary of compliance issues found per sending EDI address of the operator.

The list of compliance checks performed, with the resulting error description is provided in annex.

For each issue, the table provides an issue number, the corresponding description, indication (yes/no) if this error is counted in the dashboard, the number of items with this issue, and the percentage of items having the issue, sent from this EDI address.

In the last two columns, the table provides the number of designated operators having the issue, and the global average percentage of items having this issue.

Error details

The section provides details on all other errors, grouped by sending EDI address. A maximum of 10 occurrences per type is reported, in order to keep the report relatively short.

For each error type, the following information is displayed: the error number, description, error category and indication (yes/no) if this error is counted in the dashboard.

For each error, the exact reference message is provided: sending EDI address, destination EDI address, intref (interchange reference number).

The following information is also provided:

- Item identifier;
- Possibly additional information about the error, depending on the error type.

Annex: list of REFRSP errors and explanations

Important: all errors raised in REFRSP are raised at item level, not at message level.

Error code	Severity	Counted in dash-board?	Description	Explanations
210	Major	Yes	Invalid response code (CL 217)	Error raised for an item when the response code is not in UPU code list 217 (REFRSP response codes)
211	Major	Yes	Invalid referral reason code (CL 215)	Error raised for an item when the referral reason code is not in UPU code list 215 (RFS screening method codes)
212	Major	No	Invalid action code (CL 214/215)	Error raised for an item, based on the reason code: <ul style="list-style-type: none">- when the reason code is R20 (Requested information, REFRSP data provided) and action code is not in UPU code list 214 (RFI data elements)- when the reason code is R30 (Additional screening conducted – no risk or alarm identified) and action code is not in UPU code list 215 (RFS screening method codes)
213	Major	Yes	Incorrect/invalid response date	Error raised for an item when the response date is not a valid date or not in the month being reported.