External auditor - list of recommendations reported as open in October 2026

Year of issuance	Report title	Recommendation reference	Recommendation	Priority	Directorate	Deliverables and implementation details	Deadline
2020	Audit of 2019 financial statements	4/20338	Recommendation 4 The SFAO recommends inventorizing the UPU stamp collection. In addition, to improve the physical protection of the collection, plans should be made to relocate collection B.	Not specified	DL	**Follow-up July 2024** Digitization and promotion of the philatelic collection. Solution shared with the WNS 2.0 project. Work began in April 2024 as follows: Stage 1: Database Creation + Initial Identification Dev. - Completed Stage 2: Full Identification Development + preparation Web App - Ongoing Stage 3: Advanced Identification Dev. + Mobile App (Indication only) - Scheduled **Follow-up of May 2025** The digitization operations are underway. They were able to begin thanks to the technical solutions implemented, namely a pooling of resources with the new developments of WNS 2.0 (in agreement with the Directorate General). **Follow-up of October 2025** The digitization of the collection is currently underway and remains a work in progress. It is being carried out through synergies with the UPU Archives Service and the WNS 2.0 resources. The ongoing postal collaboration between the UPU and designated operators continues to enhance the efficiency and scope of these digitization efforts. **Follow-up of April 2026** The digitization of the collection continues to progress, supported by ongoing synergies with the UPU Archives Service and WNS 2.0 resources. During this period, increased engagement from designated operators has been observed, with a growing appropriation of the WNS online registration platform. This positive momentum is contributing to a more structured and sustainable advancement of the digitization process. **Follow-up of September 2026** The digitization of the UPU stamp collection continued to progress during the reporting period. Additional staff resources have been allocated specifically to scanning activities, increasing the capacity of the digitization process. Implementation remains ongoing.	31-Dec-2027
2022	Audit of 2021 financial statements	2/21481	Recommendation 2 The SFAO recommends that, initially, the UPU review the processes and responsibilities assigned to the directorates. Subsequently, the UPU must update the risk and control matrices so as to focus on the key risks and controls, reflect operational processes, and avoid redundancy.	High	DIRCAB	**Follow-up of July 2023** In addition to the actions undertaken in 2022 to implement the recommendation, we are going to continue working on ways to refine the risk and control matrices. Actions are being taken to review and update the description and documentation of the International Bureau key processes. This will help update the risks associated to key processes as well as appropriate control measures and ensure that risk and control matrices reflect operational processes and are focused on those key risks and control measures. **Follow-up of February 2024** An intern has been appointed to assist directorates in reviewing and updating key processes description/documentation. The risk and control matrices will be updated accordingly. **Follow-up of July 2024** The template of risk matrices in use is the same as developed since the introdcution of the ICS whitin the UPU, although they have been regularly improved with the implementation of auditors recommendations and suggestions thoughout the years. We understand that the matrices being directorate-focused do not allow a better visibility of cross-cutting processes. Although a complete redesign of matrices may require some time, we are going to develop new risk matrices so as to have one matrix per cross-cutting process instead of having one matrix per directorate, and thus offering a clear overview of cross cutting processes, the risks asssociated thereto and controls measures being implemented. **Follow-up of May 2025** We are working on updating the risk and control matrices to focus on key processes and risks. A matrix will be drawn up per key process identified. 10 key processes relating to financial reporting have been identified. The revamping of the risk matrices will be completed together with the establishment of relating documentation (i.e., key process description, control measures documentation, etc.). **Follow-up of October 2025** The work is still in progress **Follow-up of April 2026** The work is still in progress **Follow-up of September 2026** The work is still in progress	31-Dec-2023
2022	Audit of 2021 financial statements	3/21481	Recommendation 3 The SFAO recommends that the UPU ensure that each item identifier is sufficiently linked to the new version to allow for good traceability and to further formalize the development, test and implementation stages, as well as the phases to approve changes and the tests.	high	DCTP	**Follow-up of May 2025** [PMO - 02/05/2025]: Selection of the technology provider step: the TPC submitted its recommendation to the DG, who is asked to approve it. The implementation of the upgrade is estimated between 6 and 12 months and is expected to start in June 2025. **Follow-up of October 2025** [PMO - 08/10/2025] The DG approved the decision of the TPC. DG approved the recommendation of the TPC. Contract with Swisscom has been prepared, validated by the DAJ and signed by Swisscom. Now the contract is on the DG desk awaiting for his signature. The implementation project will start once the contract is signed. The implementation planning will be reviewed with the supplier once the contract has been signed. **Follow-up of April 2026** [PMO - 20/02/2026] Implementation project has started: the completion is planned for September 2026. **Follow-up of September 2026** [PMO] Upgrade of Navision to Business Central is planned for end of September. Go live with Hub Drive planned for January 2027	31-Dec-2024

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2022	Audit of 2021 financial statements	4/21481	Recommendation 4 The SFAO recommends that the UPU increase password security by limiting the period of validity of passwords for the Active Directory to 90 days.	medium	DCTP	**Follow-up of July 2024** Explanation why this recommendation has not been implemented: The NIST Special Publication 800-63B (Digital Identity Guidelines: Authentication and Lifecycle Management) from June 2017, updated in 2020, Section 5.1.1.2 clarifies that periodic password changes are no longer a recommended requirement unless there is evidence of compromise, aligning password security practices with current best practices for more effective and secure authentication management. UN recommendations follow the NIST recommendations. The ICT Security Policy, Chapter 4.1 (Password Management) stipulates: "Passwords should not be required to be changed arbitrarily on a regular basis (e.g., every 60 or 90 days). Password changes should be mandated only when there is evidence or reasonable suspicion of compromise or unauthorized access." Also, Microsoft follows the same recommendations and promote password-less authentication and MFA. Generally speaking, the accent is now given on the robustness of the passwords (size, complexity) and MFA. If a recommendation should be, it should go towards this direction and not request us to regularly change our passwords. **Follow-up of May 2025** [06/05/2025] The password policy for internal users has been strengthened with an increase in the minimum password length from 8 to 14 characters. Multi-factor authentication will be phased in based on a risk analysis, starting with the highest risk accounts. **Follow-up of October 2025** No new comment as DCTP considers this recommendation as already implemented on the basis of their previous comment (i.e., comment provided at the follow-up of May 2025) **Follow-up of April 2026** In progress **Follow-up of September 2026** [02/09/2026] ITSC approved of the use of MFA for business central on 2026-08-05	31-Dec-2024
2023	Audit of 2022 financial statements	5/22365	Recommendation 5 The SFAO recommends that the UPU establish and formalize unambiguous rules for approval of expenses.	medium	DFI/DIRCAB	**Follow-up of April 2026** DFI Comment: In progress with the Procurement working group. DIRCAB Comment: Further internal discussions were held in relation to Action Point No. 2. It was considered necessary to clarify the wording of the action to better reflect its intended scope. Specifically, the action relates to exploring and defining appropriate protocols and technical solutions to formalize the digital approval of expenses and ensure their structured integration within Navision. This exploration is not limited to the use of electronic signatures, which may form part of the solution but do not, in themselves, constitute the full requirement. An approval workflow functionality already exists within Navision. In this context, DOP, DPRM, and DCDEV are currently in the process of being onboarded to the relevant approval workflows within the system to ensure consistent and harmonized application across Directorates. Coordination and follow-up are ongoing between DFI and PTC in order to assess the available options and define the most appropriate approach. The outcome of this assessment will be reported to the Procurement Working Group (PWG) accordingly. **Follow-up of September 2026** DIRCAB Comment: Progress Update _ 22.09.2026: Procurement Working Group (PWG) Following the internal discussions and assessment of the available options, the new approval process for expenses has now been integrated into Business Central. The new system is scheduled to go live on 29 September 2026. Electronic approval of expenses is already being used by DL, DRH, PTC and EMS. Following the go-live of the new system, DFI will proceed with the integration of the remaining Directorates into the approval process, namely DOP, DPRM and DCDEV. The implementation and onboarding of the remaining Directorates will be coordinated by DFI, with follow-up to ensure the progressive and consistent application of the new approval process across the organization.	May, 2024
2023	Audit of 2022 financial statements	8/22365	Recommendation 8 The SFAO recommends that the UPU review and simplify the process for authorizing travel and reimbursement of expenses, and automate it, taking into account the cost-risk ratio.	medium	DRH	**Follow-up of February 2024** DRH have simplified the process. Formal approval is underway. The recommendation status will be completed, upon receipt the Director General's approval. **Follow-up of July 2024** The simplification of the travel process is ongoing, pending approval. **Follow-up of May 2025** Streamlining of the travel process was done resulting in decentralization (from DRH to Directorates) of some roles. Presentation of the updated process was given to Directorates. Automated travel management system will be implemented in connection with obtention of ERP/HRMS for DRH in 2026. **Follow-up of October 2025** Work in Progress. **Follow-up of April 2026** On track	December, 2024

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Year of issuance	Report title	Recommendation reference	Recommendation	Priority	Directorate	Deliverables and implementation details	Deadline
2023	Audit of procurement processes	2/23372	Recommendation 2 The SFAO recommends that the UPU establish an overview of its needs to avoid procurement redundancies, and put in place a procurement strategy, plan and priorities so as to achieve its strategic objectives and ensure efficiency.	High	DIRCAB	**Follow-up of April 2026** Work over the past months has primarily focused on the development of the Procurement Policy. The first draft was circulated to all Directorates, and respective feedback was received. DAJ has been closely following up with the concerned Directorates to clarify comments and specific requirements, in order to incorporate them into a consolidated version of the Policy. This process remains ongoing, as further alignment is required on certain points. The final draft from DAJ is currently expected to be finalized in March 2026. Upon circulation to the Procurement Working Group (PWG) members, a dedicated meeting will be convened (currently envisaged for April 2026) to review the document and proceed with its approval or further amendment, as required. **Follow-up of September 2026** Progress Update _ 22.09.2026: Procurement Working Group (PWG) Following the completion of the review process, PWG convened on 18 May 2026 for a final discussion on the Procurement Policy, further to the amendments made by DAJ. A few additional changes were identified during the discussion and were subsequently incorporated into the final draft of the Policy. The Policy was finalized in August 2026 and approved by Executive Management on 28 August 2026. It has since been published on the internal web, thereby completing the development, review and approval process. The next milestone for the Procurement Working Group is the “professionalization” of the procurement function. This is currently being considered at the Executive Management level and will be addressed at the next Procurement Working Group meeting, to be held before the end of the year. The envisaged procurement function would take ownership of the procurement strategy, review and analyze the procurement plan to identify potential redundancies and opportunities for consolidation, promote the consistent application of procurement processes, and maintain an overall view of procurement needs across the IB.	31-May-2024
2023	Audit of procurement processes	3/23372	Recommendation 3 Based on the fundamentals of procurement processes (recommendations 1 and 2), the SFAO recommends that the UPU review and reformulate its procurement rules, including a policy and procedures that are flexible and robust enough to adapt to market changes and evolving needs.	medium	DAJ	**Follow-up of February 2024** As of this date, the proposed amendments to the UPU Financial Regulations, Rules on Financial Administration and Procurement Policy are still on track for presentation to the International Bureau's Procurement Working Group and, subsequently, formal submission and potential adoption by the Council of Administration (for the Financial Regulations) and the Director General (for the Rules on Financial Administration and Procurement Policy). **Follow-up of July 2024** The proposed amendments to the UPU Financial Regulations have been adopted by the Council of Administration at its 2024.1 session. Work is now being conducted in what pertains to the amendments to the Rules on Financial Administration and Procurement Policy, which are subject to adoption by the Director General. **Follow-up of May 2025** In the recent Procurement Working Group meeting, it was decided that the following actions are going to be implemented: • PWG Secretariat: Organize a meeting for DAJ to present the amended RFA to the DG. • DAJ: Obtain written approval from the DG on the amended RFA. • DAJ: Add the approval date to the RFA and circulate to the IB via an internal memorandum. • DAJ: Finalize and update the Procurement Policy by 16 June 2025. • PWG Members: Submit feedback on the updated Procurement Policy by 30 June 2025. Follow-up of October 2025 Previously noted actions updated as follows: - RFA already presented and adopted by the DG; - Draft Procurement Policy presented to the PWG on 08.10.2025 where the June 2025 feedback was discussed - updated version shared for final comments and validation. **Follow-up of April 2026** Still ongoing. **Follow-up of September 2026** Recommendation fully implemented following the recent adoption (on 28 August 2026) of the UPU Procurement Policy. The DAJ has provided a copy of the updated UPU Procurement Policy as evidence.	31-May-2024
2024	Audit of 2023 financial statements	3/23369	Recommendation 3 The SFAO recommends that the UPU keep individual accounts as presented in the consolidated financial statements. In other words, this means adapting the “mapping” of accounts and headings from the financial statements to completely align the individual balance sheets, the consolidated file and the consolidated financial statements.	medium	DFI	**Follow-up of May 2025** Not yet begun- pending Navision update. **Follow-up of October 2025** Mapping in progress, file to be consulted with DFI. **Follow-up of April 2026** mapping in progress, file to be consulted with DFI. **Follow-up of September 2026** On track, deadline postponed to 31.12.2026.	30-Jun-2026

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Year of issuance	Report title	Recommendation reference	Recommendation	Priority	Directorate	Deliverables and implementation details	Deadline
2024	Audit of 2023 financial statements	5/23369	Recommendation 5 The SFAO recommends that the DFI, in conjunction with the other IB directorates, keep complete, permanent records for each third-party fund and tied own fund. These records must include a description of the funds, the economic nature of the transactions, the accounting classification of the fund in line with IPSAS, the project number associated with each fund, and any supporting documentation concerning information and analyses carried out by the International Bureau. In the case of a transfer of funds, the donor's approval must be documented.	High	DFI/DOP/DPRM/DCDEV /DIRCAB	**Follow-up of May 2025** DFI comment: in progress - project framework established DOP comment: At DOP we have implemented this recommendation for many years already. All extra-budgetary incomes are monitored, we keep a follow-up of all expenditures and a report to the donors is done periodically (at least at the end of each year). The follow-up is also ensured working closely, but not exclusively, with DFI. DCDEV comment: DCDEV ensures that all voluntary contributions from member countries are received through official letters. These letters are systematically stored in a designated folder and can be accessed at any time for reference purposes. DPRM comment: Revenue / income recording is largely a function of DFI. DPRM duly informs of all partnerships to the DFI and keep an internal record at the team / programme level to keep track of annual expenditures. **Follow-up of October 2025** DPRM comment: No change to previous comment. DFI comment: Forms available with DFI and used for the creation of new projects. The overall database update will be part of the IPSAS 47 implementation. **Follow-up of April 2026** DFI Comment: Forms available with DFI and being used for the creation of new projects. The overall database update will be part of the IPSAS 47 implementation. **Follow-up of September 2026** DFI comment: same as S1 review: "Forms available with DFI and being used for the creation of new projects. The overall database update will be part of the IPSAS 47 implementation."	31-Dec-2026
2024	Audit of 2023 financial statements	8/23369	Recommendation 8 The SFAO recommends that the UPU design and formalize controls on the recognition and classifi-cation of revenue within the risk and control matrices.	High	DFI	**Follow-up of May 2025** in progress - prject framework defined **Follow-up of October 2025** In progress, part of IPSAS 47 implementation. **Follow-up of April 2026** In progress, part of IPSAS 47 implementation. **Follow-up of September 2026** in progress, part of IPSAS 47 implementation.	31-Dec-2026
2025	Audit of the governance of projects funded by voluntary contributions	1/24805	Recommendation 1 The SFAO recommends that the Executive Management put in place an appropriate organization-wide governance framework to manage programmes and projects funded by voluntary contribu-tions and that it complete and update the existing rules on this matter.	high	DAJ/DIRCAB/DFI/DOP/ DPRM/DCDEV	**Follow-up of September 2026** DAJ Comment: A resource mobilization strategy document was presented by the IB for information to the CA at its S1 session (the CA took note of that document). Moreover, the consideration of a proposed policy on support costs postponed by the CA at its S1 session; next steps to be confirmed between the DIRCAB, DAJ and DFI - DIRCAB to inform the DFI accordingly. DOP comment: Regular updates are being provided to the ITSC on the status of each of the project. DFI comment: same as S1 review: "Forms available with DFI and used for the creation of new projects. The overall database update will be part of the IPSAS 47 implementation." DIRCAB Comment: • The implementation recommendation 5 from Audit of 2023 financial statements (SFAO report 23369) is partially implemented and will be fully implemented by 31 December 2026. • The term "project" is defined in the Project Management Framework. However, a definition specific to projects funded by voluntary contributions was already prepared and will be documented separately after approval. • The dashboard information will be part of the mandate of the Organizational Project Management Office (PMO) as soon as the establishment of the latter is approved by the Director General. • CA S1 session could not reach consensus on the adoption of the policy on Programme support costs with more detailed amendments to the Financial Regulations at S1. Those amendments will be resubmitted to the CA at S2 for approval. • The project acceptance criteria have been drafted and will be documented separately after approval.	31-Dec-2025

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Year of issuance	Report title	Recommendation reference	Recommendation	Priority	Directorate	Deliverables and implementation details	Deadline
2025	Audit of the governance of projects funded by voluntary contributions	2/24805	Recommendation 2 The SFAO recommends that the Executive Management take concrete steps to establish and validate a clearly defined and binding working framework with the operational directorates and with voluntary contributors. The aim is to promote effectiveness, efficiency and cost-effectiveness in the management of voluntary contributions and related projects.	high	DCDEV/DIRCAB/DAJ/ITSC	**Follow-up of October 2025** DAJ comment: Further work yet to be done in coordination with the DIRCAB and the DFI - deadline to be confirmed. **Follow-up of April 2026** DIRCAB Comment: Le PMF a été approuvé pour déploiement au sein du Bureau International. Son déploiement est organisé au sein de l'ITSC (International Bureau IT Steering Committee) avec le réseau des points focaux « gestion de projets » dans les directions. Le CTP est en charge (Directeur de la Dicrection du CTP) Concernant le déploiement de SIGA, un atelier de démarrage doit être lancé à la demande de DIRCAB. L'objectif est de faire un état des lieux de l'outil par la DCDEV et le CTP sur les fonctionnalités de l'outil et de recueillir le feedback (besoins, attentes, retour d'expérience etc…) des utilisateurs pour assurer un déploiement efficace. A la suite de cet atelier, un plan de déploiement devra être présenté la DG. DAJ Comment: Regarding the support costs, the suggested drafts concerning the proposed new support cost policy, as well as a number of proposed edits to Annex 2 to the Financial Regulations have been shared with the DIRCAB. **Follow-up of September 2026** DAJ Comment: A resource mobilization strategy document was presented by the IB for information to the CA at its S1 session (the CA took note of that document). Moreover, the consideration of a proposed policy on support costs postponed by the CA at its S1 session; next steps to be confirmed between the DIRCAB, DAJ and DFI - DIRCAB to inform the DFI accordingly. DIRCAB Comment: • Regarding the standardization of the project management tool used within the IB, a proposal to use SIGA to manage all UPU projects funded by voluntary funds has been drafted and will be presented to the Director General for approval. • CA S1 session could not reach consensus on the adoption of the policy on Programme support costs. It has been revised and will be resubmitted to the CA at S2 for approval (annex to the report of the contribution system and financial sustainability of the union standing Group). • A donor reporting template has been drafted and will be submitted to be documented separately after approval.	31-Dec-2025
2025	Audit of 2024 financial statements	1/24809	Recommendation 1 The SFAO recommends that the Executive Management define its level of risk tolerance. The Executive Management should take action where it observes risks that exceed its level of tolerance.	medium	DPRM/DIRCAB	**Comment by the Director general** The recommendation is accepted The Executive Management will first define its level of tolerance for strategic risks. This exercise will then be repeated for the management of operational, financial and compliance risks, insofar as the available resources permit. Planned date of implementation: December 2025, DPRM and DIRCAB. **Follow-up of September 2026** This is completed, with EM approving the risk tolerances for Strategic Risks along with mitigation measures.	1-Dec-2025
2025	Audit of 2024 financial statements	2/24809	Recommendation 2 For each internal rule, the SFAO recommends that the UPU define a responsibility and a maximum period without updating.	medium	DIRCAB	**Comment by the Director general** Administrative instructions will be revised every eight years. The revision process and responsibilities will be formalized via an internal memorandum. Planned date of implementation: December 2025, DIRCAB. **Follow-up of September 2026** DRH comment: The revision or withdrawal of Administrative Instructions require a broader substantive review of the existing framework and an assessment of priorities. This exercise will be undertaken progressively to ensure that our policies appropriately reflect current practicies and developments. However, it is important to highlight that the fact that an issuance is dated does not automatically render it obsolete or inapplicable. The key consideration is whether the content remains operationally relevant, has been superseded, or is inconsistent with current rules, practices, or jurisprudence.	1-Dec-2025
2026	Audit of 2025 financial statements	1/25809	Recommendation 1 SFAO recommends that UPU implement a formal, risk-based access review process, at least once a year, for all privileged accounts at the application, database, and operating system levels. This process should pay particular attention to financial transaction capabilities and segregation-ofduties conflicts.	High	DCTP	**Comment by the Director general** The recommendation is accepted. The platform's current access architecture requires inclusion in a domain group with elevated infrastructure privileges. The IB will establish a formal process for the access review, which it will conduct annually for all privileged accounts at the application, database and operating levels as part of the DPTC risk and control self-assessment conducted within the framework of the Internal Control System (ICS). Planned implementation date: December 2026 (DPTC) **Follow-up of September 2026** Implemented as part of the upgrade of Navision (on-prem) to Business Central (SaaS - Azure cloud).	December 2026
2026	Audit of 2025 financial statements	2/25809	Recommendation 2 SFAO recommends that UPU reduce the number of standing privileged accounts by applying the principles of least privilege and just-in-time access. This would ensure that elevated rights are only granted when necessary and for the shortest possible time.	High	DFI/DRH/DCTP	**Comment by the Director general** The recommendation is accepted. Privileged access is granted and revoked following explicit formal approval by the product owner (Finance Directorate and Human Resources Directorate). The privileged access accounts are reviewed on a yearly basis. Planned implementation date: December 2026 (DFI/DRH/DPTC) **Follow-up of September 2026** DCTP Comment: Implemented as part of the upgrade of Navision to Business Central DFI Comment: In progress, to be completed with the migration to Business Central.	December 2026

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2026	Audit of 2025 financial statements	3/25809	Recommendation 3 SFAO recommends that UPU introduce continuous monitoring and logging of privileged activities,particularly for financial and other sensitive operations. These logs should be integrated into periodic reviews to enable the prompt detection and remediation of unauthorised or anomalous activities.	High	DFI	**Comment by the Director general** The recommendation is accepted. All changes in the system are logged: who, what, the type of change and the delta. The periodic review of the changes, done by privileged accounts, shall be performed. Planned implementation date: December 2026 (DFI) **Follow-up of September 2026** On track, logs available and the process of review will be completed by the end of the year.	December 2026
2026	Audit of 2025 financial statements	4/25809	Recommendation 4 SFAO recommends that UPU promptly update its accounting manual, which dates from 2019, to reflect the new IPSAS standards that have been published since then, as well as changes to UPU accounting procedures.	High	DFI	**Comment by the Director general** The recommendation is accepted. The accounting manual is intended to provide guidance on policies and practice related to the implementation of IPSAS to those involved in financial closure processes. The standards and other accompanying implementation guidance issued by the IPSAS Board remain the final authority. The notes to the financial statements disclose all accounting policies that are applicable and in effect for the reporting period. Accordingly, even where the UPU's accounting manual has not yet been updated to reflect recent changes, the financial statements should be read in conjunction with the notes, which constitute the authoritative source of the accounting policies applied in the preparation and presentation of the financial statements. Since 2019, two new standards have had an impact on the accounting policies and financial statements of the UPU: IPSAS 41 and IPSAS 45. In 2026, with the implementation of IPSAS 47 and 48, the accounting manual will be updated. Planned implementation date: June 2027 (DFI) **Follow-up of September 2026** On track, deadline June 2027.	30-Jun-2027
2026	Audit of 2025 financial statements	5/25809	Recommendation 5 SFAO recommends that UPU, as part of its forthcoming review of the regulations, clarify the concept of UPU control over translation services and the potential impact on the scope of consolidation.	medium	DFI/DL	**Comment by the Director general** The recommendation is accepted. The current assessment of control over the translation services is based on the UPU General Regulations, irrespective of assessment of the applicability of the Financial Regulations and Staff Regulations to these services. Nevertheless, the overall framework under which the translation services operate and its impact on the UPU's consolidation accounting policy merits reassessment. Planned implementation date: December 2026 (DFI, in coordination with DL) **Follow-up of September 2026** DFI Comment: DFI and DAJ completed the review and sent it over to external auditors, feedback expected beginning of October 2026.	December 2026
2026	Audit of 2025 financial statements	6/25809	Recommendation 6 SFAO recommends that UPU assess the accuracy of the threshold set for the Expected Credit Loss on cash & cash equivalents and investments and document its rationale.	medium	DFI	**Comment by the Director general** The recommendation is accepted. The International Bureau will document the rationale for the materiality threshold selected for accounting in respect of expected credit losses on cash and cash equivalents. In general, materiality thresholds are set in consideration of the amount of the respective financial statement item and the decision-making needs of the financial statement users. Planned implementation date: December 2026 (DFI) **Follow-up of September 2026** In progress	December 2026
2026	Audit of 2025 financial statements	7/25809	Recommendation 7 SFAO recommends that UPU update its regulation and congress resolution relating to the ceiling of the costs to be borne by UPU for the production of documents in other languages, to clarify the modalities of invoicing (including cost coverage, deadlines and subsidies).	medium	DAJ/DFI	**Comment by the Director general** The recommendation is accepted. The International Bureau will bring this matter for consideration by the Contribution System and Financial Sustainability of the Union Standing Group established under CA Committee 1. The attempts to clarify amounts due with the respective counterparts were not successful. Considering that amounts are payable based on a decades-old Congress resolution, it would seem appropriate to update it, including a new assessment of the amounts payable and invoicing modalities. Planned implementation date: December 2027 (CA, for 2029 Congress) **Follow-up of September 2026** DFI Comment: the standing group under CA C1 will work on this topic in 2027 . DFI with DAJ will propose amendment to Financial Regulations/ CA resolution for CA S4.	December 2027
Total			**22**				