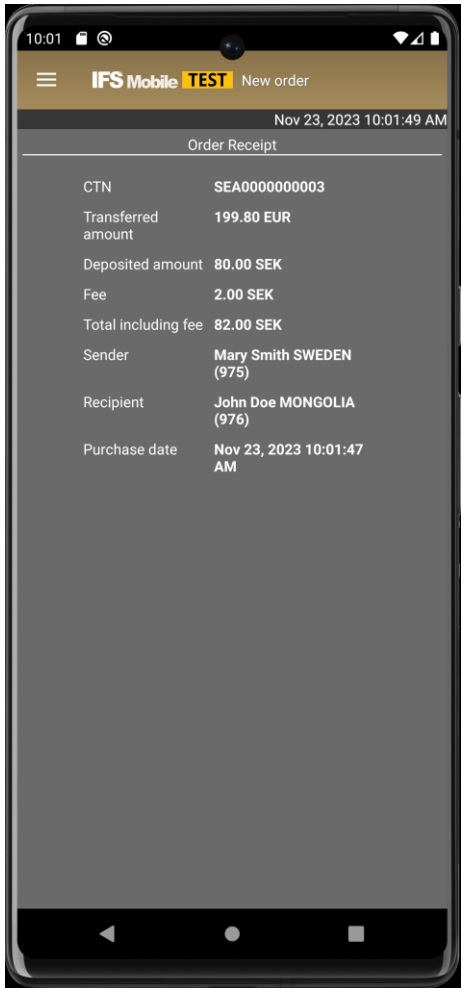
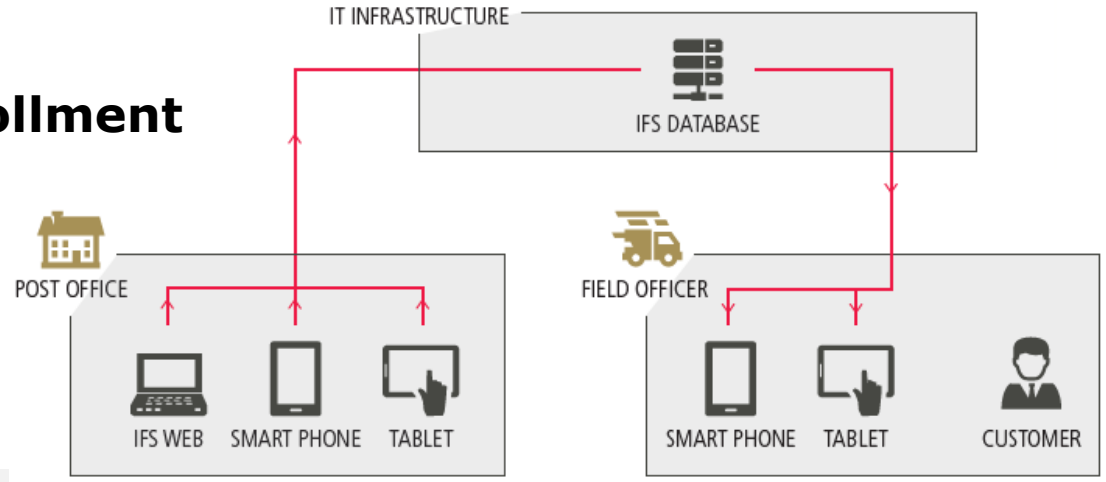
IFS Mobile app

Android app for postal staff complementing IFS Cloud use

IFS Mobile in a nutshell



- **Android** application available on Google Play Store
- To be used in **Post offices**, by mobile postal staff, or to equip agents of the post
- Composed of IFS Operational **main features** : issue, pay, reimburse and track
- Mobile extension related **reports**, **SMS** notifications and **customers** database integration
- Secure with **devices enrollment** managed by the Post
- **Free of charges** with IFS



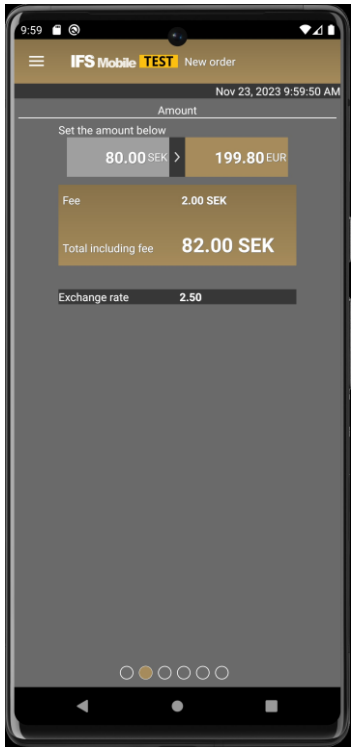
IFS Mobile – Available IFS features

Android application for mobile devices with English and French user interface

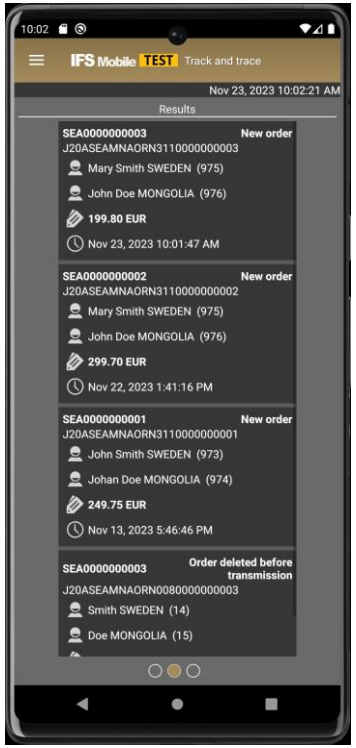
To be used in Post offices, by mobile postal staff, or to equip agents of the post to

- **Issue** new international and domestic payments
- **Pay** international and domestic payments
- **Reimburse** international and domestic payments
- **Track** and trace international and domestic payments
- **Report** - Generate daily reports
- Send - Produce **SMS** receipts to customers
- Integration with **customer database** and customer limits

NEW ORDER

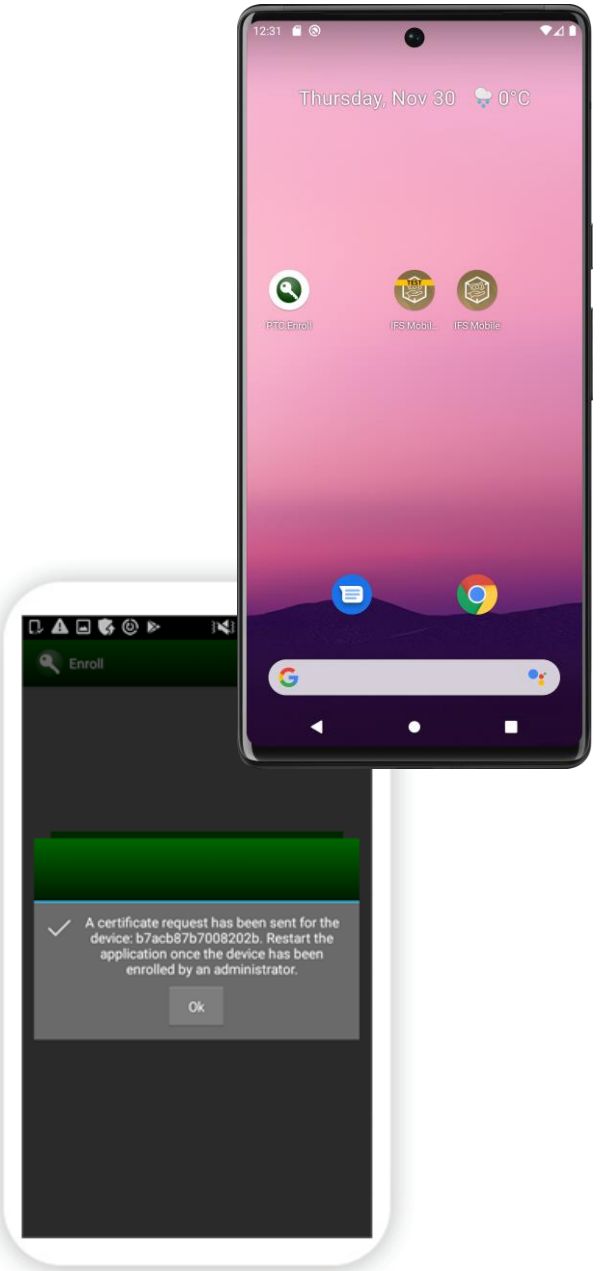


TRACE ORDERS

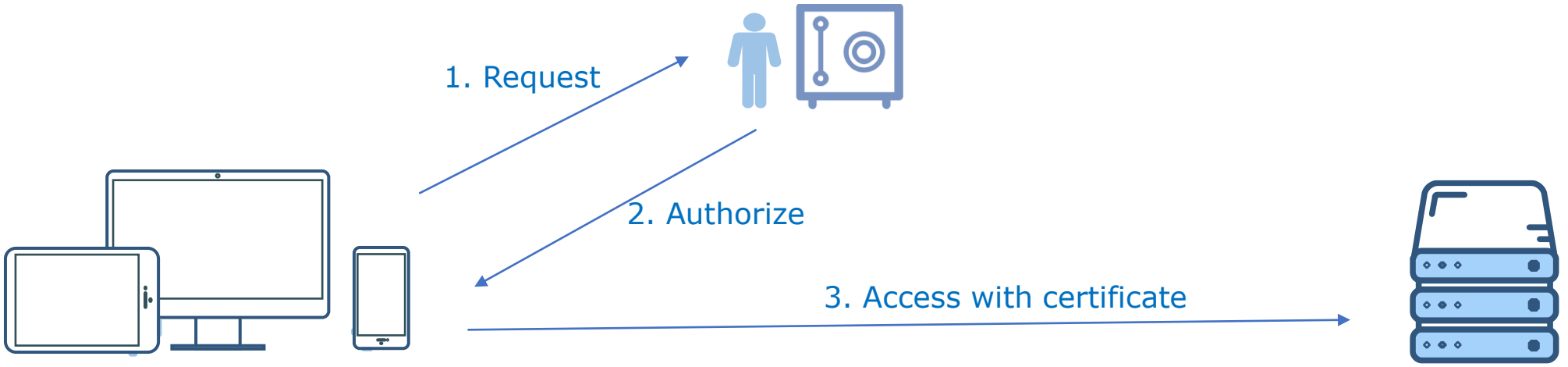


IFS Mobile deployment

- Installation and update from **Google Play Store**
- Only **enrolled clients with valid certificate** can perform the IFS operations: parallel installation of PTC Enroll to enrol a device and use a valid certificate to access IFS instance
- **Management of client devices authorizations** in PTC Enrollment Solution
- **IFS credentials** allows operating IFS Mobile features (back offices operations and reporting remain in Web component)
- Second app **IFS Mobile Test** available for test and training campaigns



PTC Enrollment – Global process



Local devices

Workstation, Server, mobile devices

Accessing Web site, API from PTC products (IFS, UPU-IP)

Enrollment manager

PTC or DO staff

Authorize access in PTC Enrollment solution to deliver a certificate

PTC product

Managed by DO or PTC

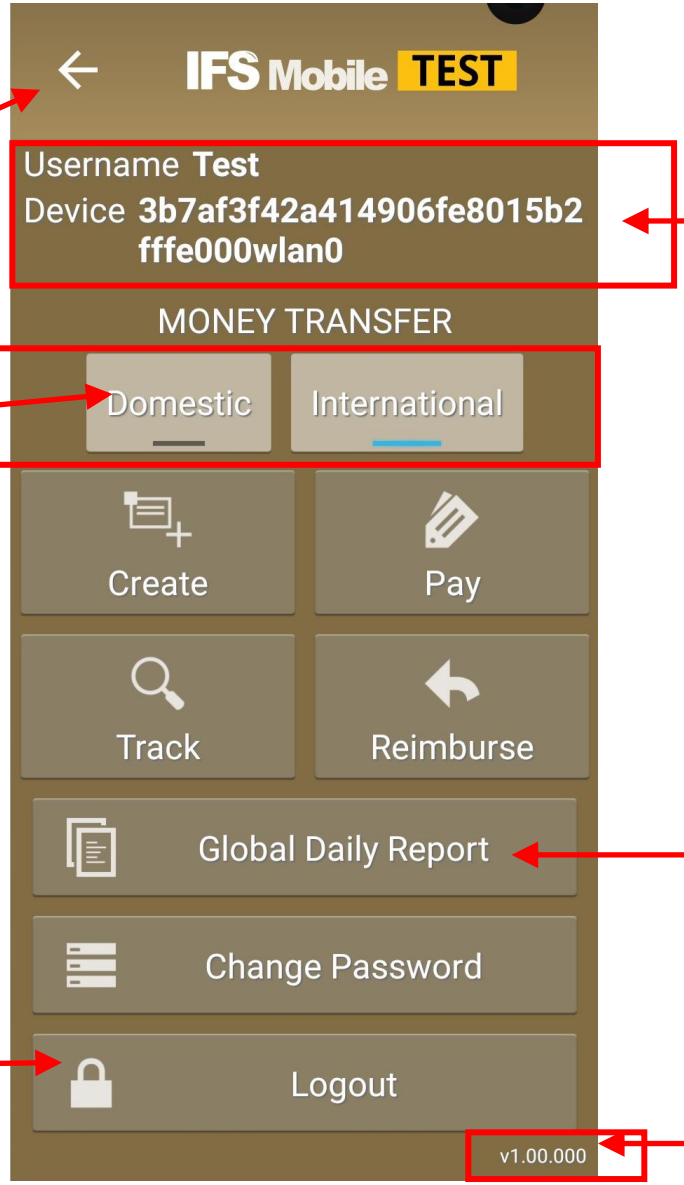
Web site, API with restricted and controlled access (IFS, UPU-IP)

IFS Mobile menu

Tap here from any screen to return to main menu

Toggle between domestic and international operations

Securely exit the app

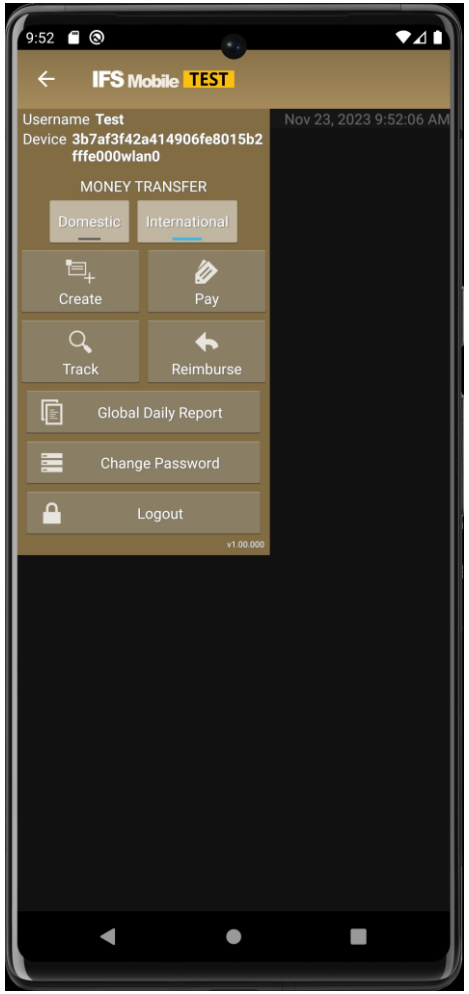


User and device certificate information

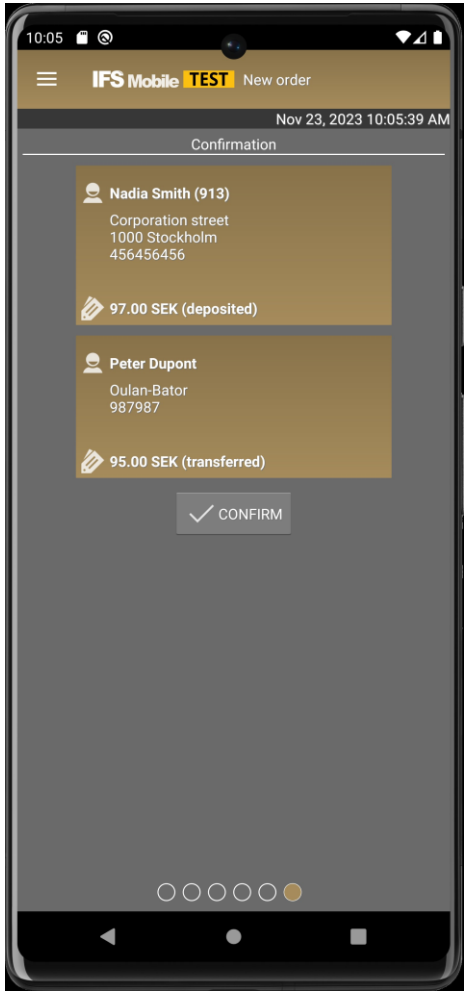
View device reports

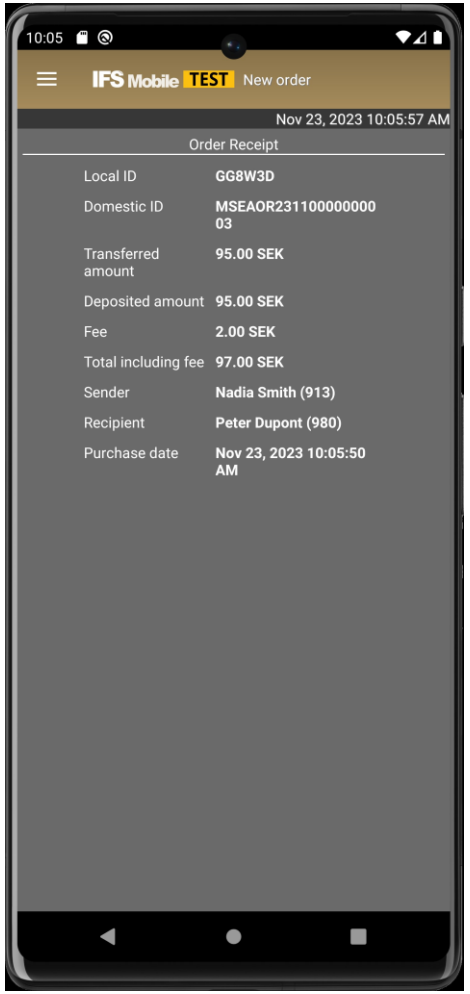
App version

IFS Mobile – Phone screen samples

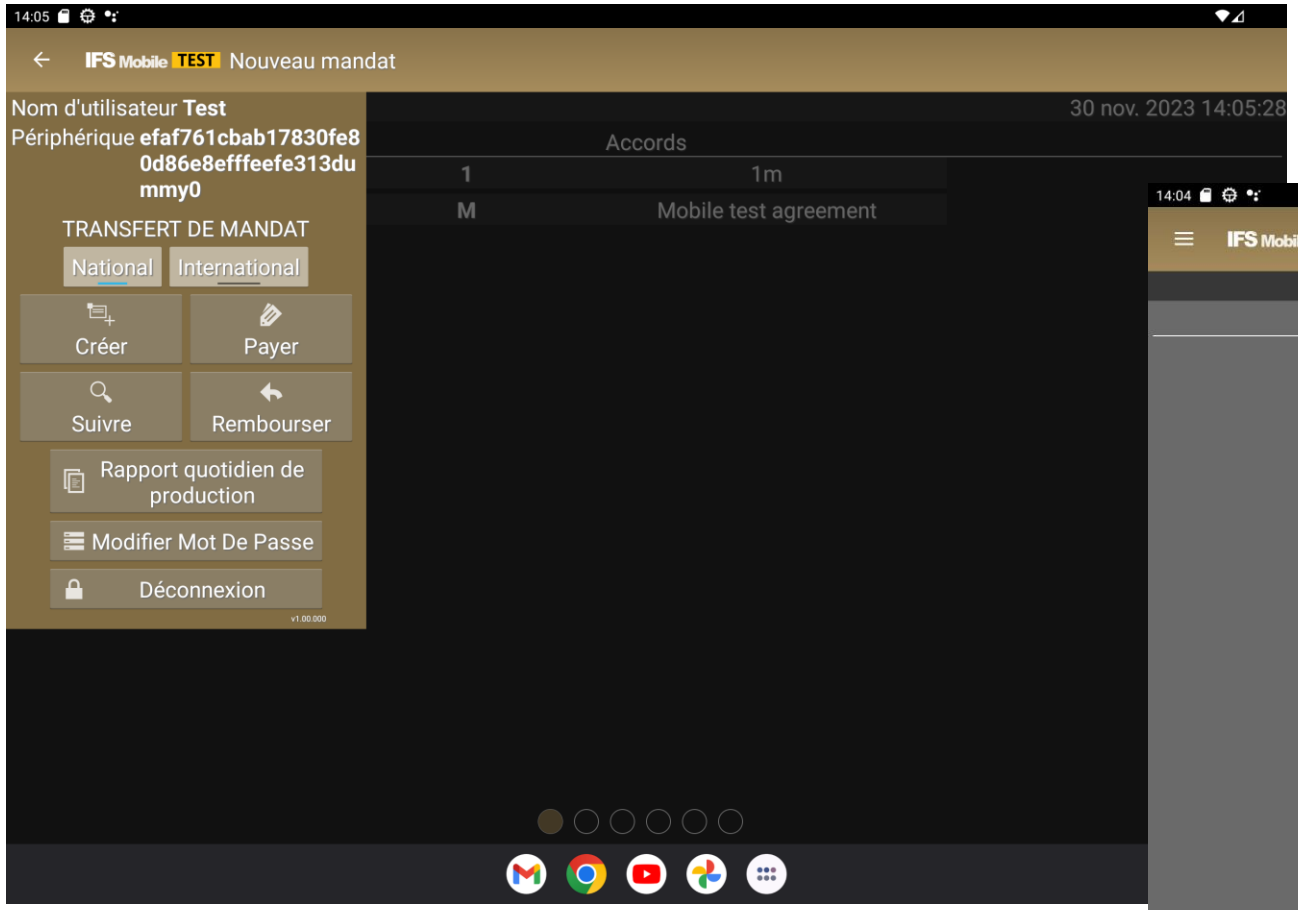


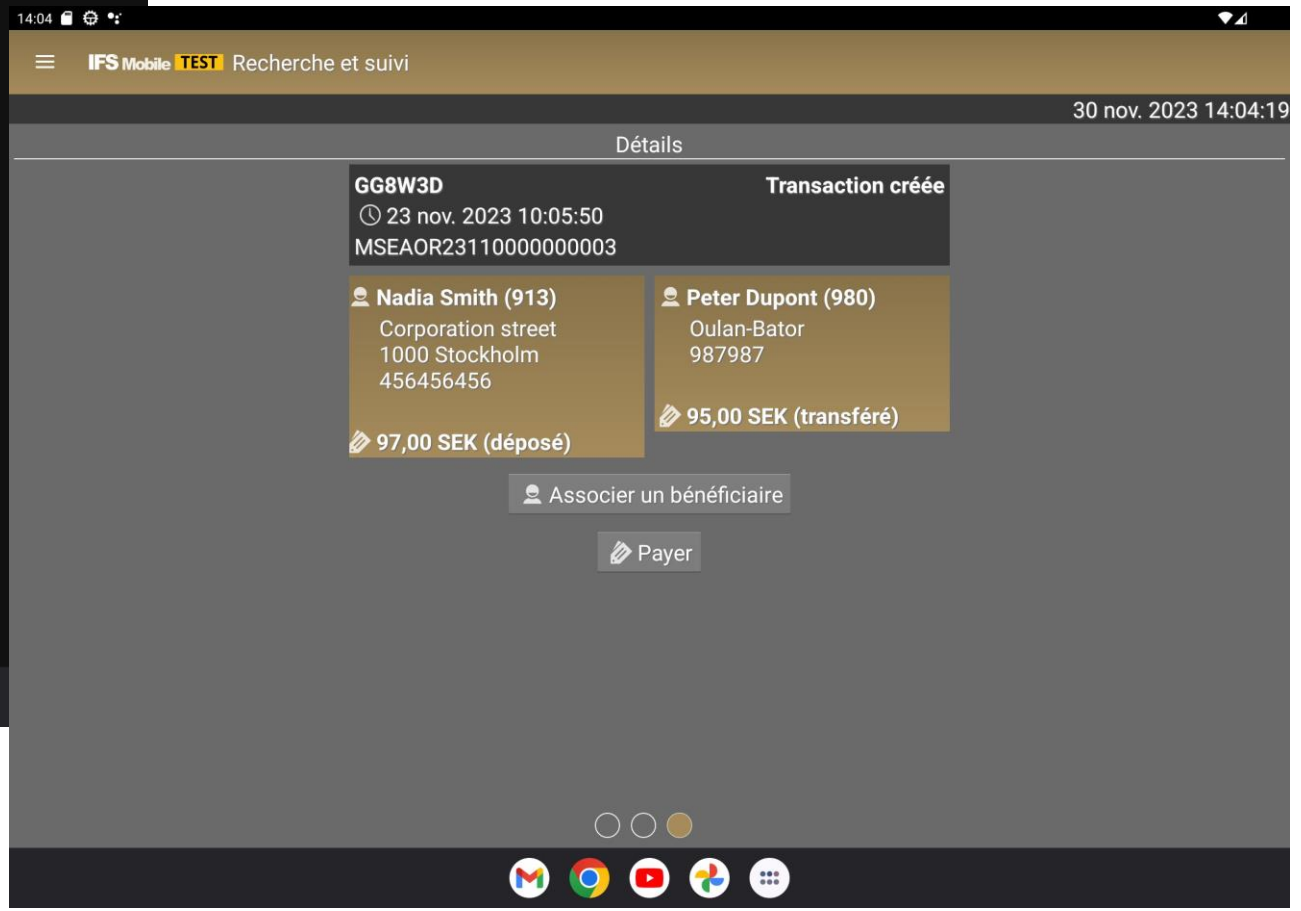






IFS Mobile – Tablet screen samples





IFS Mobile – Requirements

The following requirements apply to PTC Enroll App and IFS Mobile App, unless otherwise indicated

Hardware	
Screen size	Minimum 4.3 inch; 7 inch or larger recommended
Network access	Wi-Fi/GPRS (mobile data)
Options	For printing (requires custom development): • Bluetooth • Native printing configuration
Software	
Operating systems	• Android 14 and 15 (API level 34 and 35) • Android 6.0 (API level 23) minimum
PDF reader	Any PDF reader software (for IFS Mobile App only)

UPU also recommends to pay attention to Digital Financial Services Mobile Application Security Best Practices from ITU UN agency