



# PPSA and PPSUG Overview

07.11.2024



# Overview

- The **Postal Payment Services Agreement (PPSA)**: a treaty for the provision of Postal Payment Services (PPS) which enables Designated Operators (DOs) to develop payments services incl. remittance services by defining the legal framework
- The **Postal Payment Services User Group (PPSUG)** provides **business services**: products and services to support the DOs:
  - a PPS Multilateral Agreement to facilitate the establishment of international PPS exchanges
  - a collective trademark (PosTransfer) and associated marketing materials (logo, flyers, ...)
  - the PPS\*Clearing system: an automated settlement solution and clearing house to settle the PPS between DOs
  - a set of Quality of Service standards & tools to monitor and enhance the services
- The **PosTransfer network**: set of solutions for secured data exchanges between DOs
  - **UPU Interconnection Platform (UPU-IP)**: for synchronous **data exchanges** (API driven). UPU-IP is a central switch, ready for connecting selected WPSP from 2025
  - For backward compatibility only: an **EDI files platform** (FTP)



# PPS Legal Framework - PPSA

A treaty that enables Member Countries to provide postal payment services

## The Postal Payment Services Agreement (PPSA)

- Treaty of the UPU for the provision of PPS since the 2008 UPU Congress
- Electronic Postal Payment Services (PPS), in addition to paper-based money orders
- Network of DOs (signatories to the PPSA)
- **Technology neutral – DOs can choose their own platform**
- Abidjan - 72 signatory countries

**The PPSA framework is mirrored in signatories postal laws**

Enables DOs to develop payments services business activity

DOs can offer agency services to MTO, billing and social payment services – under the same postal laws

**PPS is the only remittances service some Posts can provide**



# Postal Payment Services User Group

Products & Solutions to enable Members to provide postal remittances

## PRODUCTS & SERVICES

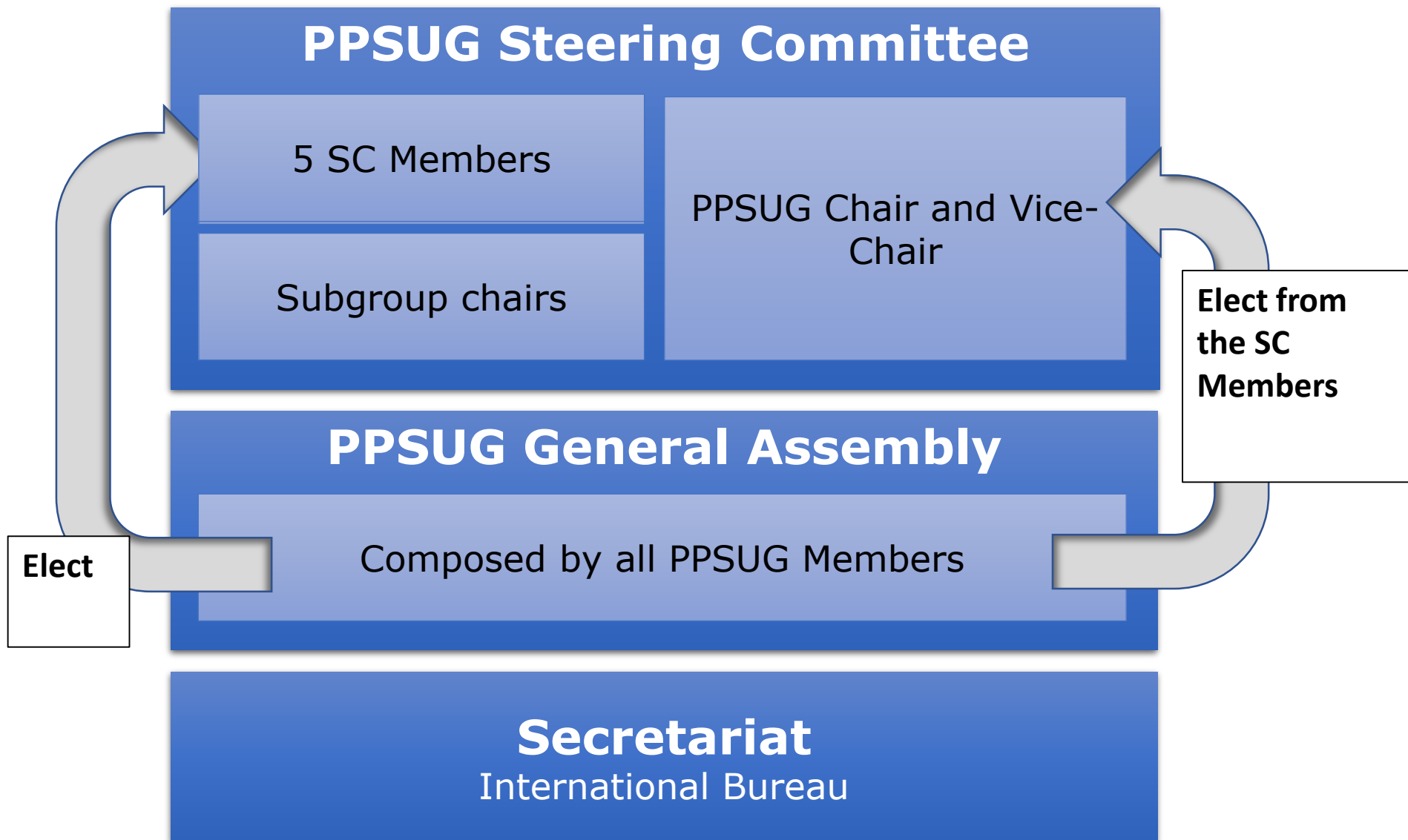


PosTransfer trademark

- PPS Multilateral agreement
- The PPS\*Clearing for the automated settlement of PPS between DOs
- Quality of Service standards & Tools:
  - QCS Finance
  - PPS eCompendium
  - FEIS

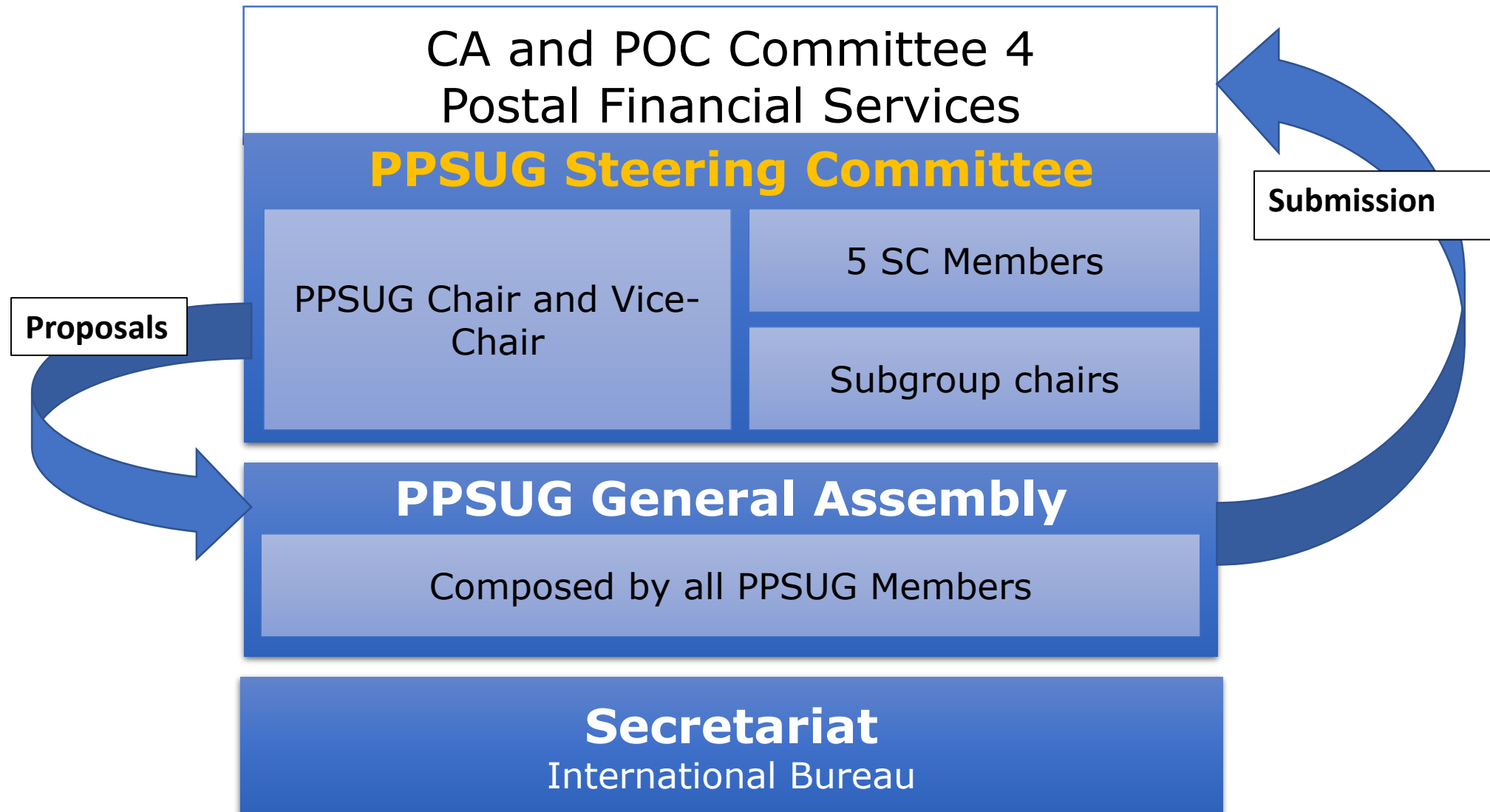


# PPSUG Structure





# PPSUG Roles and decision making





# PPSUG Membership fees

## Fixed component

PPSUG contribution class	Regular UPU budget contribution units	Yearly membership (CHF)
1	$X < 1$	3,500
2	$1 \leq X < 2$	4,700
3	$2 \leq X < 5$	5,900
4	$5 \leq X < 10$	7,100
5	$10 \leq X$	8,300

- PPSUG contribution class is derived from the member country's [UPU budget contribution class](#), member can select a higher (not lower) class
- Contribution class = voting rights

## Variable component

Monthly transaction volume		Contribution (CHF)	
From	To	Outbound	Inbound
1	50	0.08	0.06
51	1,000	0.07	0.04
1,001	5,000	0.06	0.03
5,001	20,000	0.04	0.02
20,001	100,000	0.024	0.012
+100,001		0.004	0.002

- Minimum yearly variable fee of 100 CHF
- Members using the IFS Cloud: 20% surcharge to all fees indicated in the above table (120 CHF as minimum yearly variable fee)



# PosTransfer Trademark

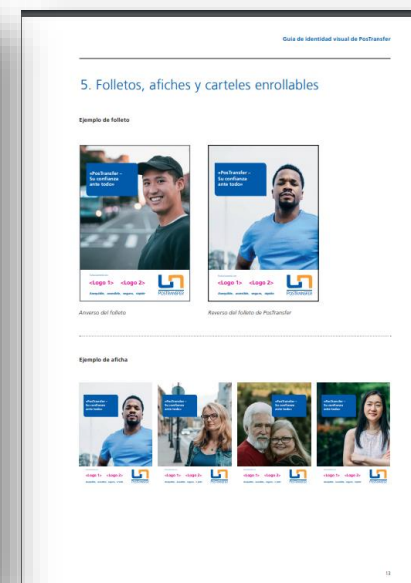
A UPU-Licensed trademark



POSTTRANSFER

- Affordable: low license fees, free for PPSUG members
- Accessible to designated operators
- Registered in +110 countries
- Brand marketing materials ready for DO use

<https://www.upu.int/Postransfer>







# PPS Multilateral agreement

## AGREEMENT

- The [Multilateral Agreement for Postal Payment Services](#) is divided into 2 main parts:
  - Agreement for electronic postal payment services
  - Annex with additional information regarding specific conditions between the Parties
- The Multilateral Agreement for PPS is managed by the PPSUG

## BUSINESS

- The purpose of the Agreement:
  - ✓ Enable DOs to speed-up opening of corridors ⇒ avoid bilateral agreements
  - ✓ Establish the general terms and conditions that govern the exchange of quality electronic PPS between the parties:
    - Adoption of the UPU trademark PosTransfer
    - Implementation of QS rules and use of QS tools (PPS eCompendium, QCS Finance and FEIS)
- *Note: Bilateral agreements are not excluded*



# PPS Quality of Service Standards & Tools

## THE QS STANDARDS

- QS Standards to be applied to electronic postal payment orders:
  - Money order in cash (C2C – cash to cash)
  - Outpayment money order (A2C – account to cash)
  - Inpayment money order (C2A – cash to account)
  - Postal transfer (A2A – account to account)
  - Revocation
  - Inquiries

## QS MEASUREMENTS

- **Seven parameters:**
  - 1 Accessibility by type of service
  - 2 Efficiency of the service
  - 3 Development of the service
  - 4 On-time processing of inquiries
  - 5 Customer satisfaction
  - 6 Total payout time
- **Information from:**
  - ✓ IFS / QCS Finance
  - ✓ FEIS – Financial Electronic Inquiry system
  - ✓ DO information

Web page with [PPS Quality of Service Standards](#)



# PPS\*Clearing - General information

