



*Dear Europe and Central Asia colleagues:*

*We are pleased to share with you the newest issue of our Newsletter.*

## HIGHLIGHTS

ORE Updates

Upcoming Events

### ORE updates

Since the inception of the ORE Project, the UPU conducted:

- 12 thematic regional training workshops
- 12 on-site audit missions
- 1 certification mission
- 2 individual trainings in favor of 5 countries
- 2 equipment procurement; and in addition :
- 311 specialists have been trained
- 193 fellowships allowed

### Remote, on-line ORE follow-up workshop for designated operators (DOS) from South Eastern Europe, Georgia and Ukraine group – MS Teams Platform

– 27 June 2020

The remote online ORE workshop (WSH) was conducted on 27.07.20 by using **MS Teams platform** and was attended by **9 participants** from the following countries: – **Albania, Bosnia and Herzegovina, North Macedonia, Turkey, Ukraine.**

All DOs in this group have achieved their targets and reported **Green level** on most of the monitored project indicators. Excellent results have been achieved by Georgia, Turkey and Ukraine. Turkey completed the UPU QS Certification process and was awarded Golden Level Certificate.

Most part of the minimum operational requirements, visibility, data quality, supply chain and reliability milestones, have been completed by the countries in this Group. Others have not been reached due to the force major and outbreak of coronavirus pandemic situation.

Regarding the performance achieved on the agreed key set of monitored KPIs using the registered data in IQRS and QCS systems, the majority of

the participating designated operators have excellent performance and Turkey and Georgia are one of ORE leading countries globally and could be used as a twinning partners to share their experiences and great achievements.

The main objectives of the EAD project were highlighted and the members were alerted on the upcoming EAD regulatory deadlines and the urgency required in preparation for the deadlines. The members were informed of all the upcoming activities and events covered by the project and scheduled to be delivered in phase 1 of the project such as the development and deployment IT tools (mobile app, CDS kiosk and so on), the remote training for CDS and EAD workshop in Q3/Q4 2020. The members were urged to ensure the completion of the activities required from them such the online questionnaires.

A special schedule for finalizing the uncompleted task has been suggested. The interaction will continue by using MS Teams and other means of communications.

A special ORE online meeting between representative DOP, DCDEV, RPM and the RPF to discuss the final results and achievements from the ORE project conducted during the 2017 - 2020 UPU cycle and the possible new (ORE) project for the 2021 – 2024 period will be planned for and conducted in December.

## Remote, on-line ORE follow-up workshop for designated operators (DOS) from Eastern Europe, the Caucasus and Central Asia – VoiceBoxer platform – 30 July 2020

The remote online ORE workshop (WSH) was conducted on 30.07.2020 by using VOICEBOXER platform and was attended by 21 participants from the following countries: Azerbaijan, Belarus, Kazakhstan, Kyrgyzstan, Moldova, Russian Federation and Uzbekistan, and representative from RCC and PostEurop

Most of the countries in this group (e.g. Azerbaijan Belarus, Kazakhstan, Moldova and Russian Federation) have already achieved or are very close to achieving the expected levels and envisaged targets as agreed within the current ORE project. Uzbekistan reported an improved performance

in terms of processing the inbound letter mail flows and improved EDI exchange with the partners. Kazakhstan completed all stages of the UPU QS Certification process and has been awarded by UPU - Golden Level Certificate. KazPost has achieved **Green level** on all ORE KPI and deserves high appreciation for its commitment, active participation and work within the ORE project.

Belarus reported that they are preparing to run in full capacity the UPU CDS solution. A successful UPU Certification audit mission has been completed, and the Company expect to be awarded with the Highest-level UPU Certificate soon. The company was supposed to apply by the end of 2019 to be certified for compliance with the UPU security standards – S58 and S59.

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## Upcoming events

EAD data capture, transmission and compliance CF Project implementation in ECA region – 2.10.2020

Organization of online project closing remote WSH (P. Donohoe) and or seminar on Digital transformation of the postal business in postCOVID recovery for the countries in ECA region – 27.10.2020 (t.b.c.)

Organization of remote on-line project closing ORE WSH for the DOs in the SEE Group – 9.11.2020

Organization of remote on-line project closing ORE WSH for the DOs in the EECCA Group – 11.11.2020

Organization of online project closing remote WSH and PFS seminar for the EECCA countries – 28.11.2020 (t.b.c.)

**The UPU's PECT Programme wishes to express our continued commitment to the region – we are working closely with PostEurop, CERP and RCC for preparing for the next Cooperation Cycle 2021-2024 and optimizing the available resources for the region.**