



*Dear Asia Pacific colleagues:*

*We are pleased to share with you the newest issue of our Newsletter.*

## HIGHLIGHTS

■ ORE Updates

■ On line workshops on IQRS

■ On line Interactive trainings at APPC

■ Upcoming Events

## ORE updates

During the month of September 2020, four on line workshops on the new integrated quality reporting system (IQRS) took place. Also the UPU in collaboration with the (APPU) organized the first on line interactive training.

## On line Workshops on Integrated Quality Reporting System (IQRS)

The UPU organized the following four on line workshops for Asia-Pacific:

■ IQRS reporting – Customs report, 10 September 2020

■ IQRS Scanning Compliance, 15 September 2020

■ IQRS – Dash board & E2E reporting, 22 September 2020

■ IQRS – Transport report, 24 September 2020

A large number of participants attended these on line workshops from Asia and the Pacific region.

## On line interactive trainings at APPU

This on line interactive training was conducted together with the Asian-Pacific Postal College (APPC) in Bangkok, Thailand from 25 September to 1 October 2020.

The training topic was the Quality Management for Service Excellence. Seven-teen participants from six-teen countries from Asia and the Pacific region joined on line this event.

## Upcoming events

Final on line ORE Workshop for the Pacific, 6 November 2020

Final on line ORE Workshop for Asia, 23 November 2020

In the framework of IQRS workshops under the ORE project, the last workshop on Global Monitoring System (GMS) will be held in October 2020

On-line training workshop for EAD Data Capture, Transmission and Compliance for the Pacific, 6 October 2020

On-line training workshop for EAD Data Capture, Transmission and Compliance for Asia, 7 October 2020

ORE follow up by RPFs for improving KPIs, ten Designated Operators (DOs) of Asia and the Pacific, October 2020

The IPS.POST on line training for 6 Designated Operators from Asia and Pacific countries, October 2020

The following seven on line interactive trainings will be organized by the APPC in Bangkok:

- Strategic Marketing Management, 1–7 October 2020
- Practical E-commerce Management, 2–6 November 2020
- Operations Management, 2–6 November 2020
- Strengthening the Supply Chain, 6–12 November 2020
- IPS or IPS.POST, 30 November–4 December 2020
- Setting Service Standards, 4–10 December 2020
- Terminal dues, 9–15 December 2020

Security Reviewer Virtual workshop, 12 November 2020

**The UPU's Asia Pacific Programme wishes to express our continued commitment to the region – we are working closely with the APPU General Secretariat for preparing for the next Cooperation Cycle 2021-2024 and optimizing the available resources for the region**



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