



HIGHLIGHTS

ORE Updates

Upcoming Events

*Dear Arab Region
colleagues:*

*We are pleased to share
with you the newest issue
of our Newsletter*

IB contacts:

hashim.elhaj@upu.int

elmoctar.chadli@upu.int

hayet.kadi-hanifi@upu.int

ORE updates

General information on the results of the ORE project

Out of the 21 countries in the Arab region, 18 participated in the ORE project and had a validated roadmap and an action plan. Only Kuwait (in the phase of sector reform), Somalia and

Yemen (specific situations) did not participate in this project. The analysis of the main performance indicators of the project reveals the following:

Key (principal) performance indicators	2016 Baseline	2017 Target	2018 Target	2019 Target	2020 Target	2020 Actual Status
Number of countries (DOs)* in the region participating in the project (targets, at least)	0		18	18	18	18
Number of countries (DOs)* in the region using up-to-date tracking systems (IPS, IPS.POST, IPS Cloud) (targets, at least)	5		12	15	15	17
Number of countries (DOs)* in the region using an electronic customs declaration systems (CDS, CDS.POST) (targets, at least)	0		1	1	4	5
Number of countries (DOs)* applying an exchange of tracking data using EMSEVT 3 (targets, at least)	8		12	15	15	17
Number of countries (DOs)* in the region applying an exchange of electronic pre-advise of dispatch using PREDES 2.1 (targets, at least)	8		12	15	15	18
Number of countries (DOs)* in the region applying an exchange of electronic data with airlines using CARDIT 2.1 (targets, at least)	7		11	12	15	9
Number of countries (DOs)* in the region who applies an exchange of customs information with postal partners using ITMATT (targets, at least)	Sending ITMATT	1	4	4	5	8
Number of countries (DOs)* in the region who applies an exchange of customs information with postal partners using ITMATT (targets, at least)	Receiving ITMATT	1	4	4	5	10
Number of countries (DOs)* in the region who has set up Phase 1 of the integration product plan (IPP) (targets, at least)		1	5	10	15	15

Key (principal) performance indicators	2016 Baseline	2017 Target	2018 Target	2019 Target	2020 Target	2020 Actual Status
1 Number of countries (DOs)* in the region participating in the GMS module for incoming and end-to-end (targets, at least)	6		8	9	10	9
Number of countries (DOs)* in the region who have received the UPU certification (targets, at least)	0		1	1	4	1

Out of ten main indicators, 7 have been achieved and 3 have not been achieved yet; noting that the project is still ongoing till the end of 2020.

The 3 main performance indicators for which the targets set for 2020 have not yet been achieved are:

Number of DOs exchanging CARDIT messages with airlines: 7 DOs were exchanging these messages at the beginning of this project and have now increased to 9 compared to the set target of 15 DOs. This situation is explained by the regulatory obligation for several DOs in the region to use only national airlines and these are not always technically capable of exchanging these types of messages.

Number of DOs participating in the GMS module: 6 ODs used GMS in 2006 whereas they are now 9, while the target was set to 10. Steps are underway to achieve this objective; however, some DOs who have used this QS measurement system in the past dispute its effectiveness and are no longer willing to use it.

Number of DOs having obtained the UPU quality certification: from 0 countries at the start of the cycle to 1 DO which obtained the UPU's Gold certification (Lebanon) while the target was set as

4 at the end of the cycle. Several DOs in the region are capable of obtaining the UPU quality certification and at least 4 of these DOs are likely to receive the Gold Level (Morocco, Qatar, Saudi Arabia and UAE).

The ORE project can be considered a great success in the Arab region as it enabled 19 out of 21 countries to start operational preparation for the active participation in the electronic trade.

However, this level of preparedness differs from one country to another depending on the means of the DO and the general situation of each country.

Upcoming events

Remote final closing up ORE workshop for the Arab region – November 2020.

Remote evaluation of Operations readiness of e-commerce for Jordan, Saudi Arabia, Qatar, Algeria, Tunisia and Oman during the period from September – November 2020.

Online training in International accounting in favour of Kuwait Postal Officers in November 2020.

Remote consultant Mission to help Morocco setting up a piloting and monitoring system for postal activities in November 2020.

Remote consultant mission in IPS and remuneration in favour of Iraq DO in September 2020.

The UPU's Arab region Programme wishes to express its continued commitment to the development of the postal sector in the region.

