



Questionnaire on UPU member countries' policies concerning ETOEs

The member countries of the Universal Postal Union are invited to complete the following questionnaire regarding their policies and legislation on extraterritorial offices of exchange (ETOEs), pursuant to the decision taken by the 2016 Istanbul Congress.

This questionnaire should be returned **no later than 10 February 2017** to the following contact person at the International Bureau (preferably by e-mail):

Mr Shuangming Han
Regulatory Affairs Expert
International Bureau
Universal Postal Union
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SWITZERLAND

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Member country	
Full name (person completing the questionnaire)	
<input type="checkbox"/> Ms <input type="checkbox"/> Mr	
Position/title/organization	
Tel.	Fax
E-mail	
Place/date	Signature

Questionnaire concerning the national policies of UPU member countries on extraterritorial offices of exchange (ETOEes)

I. As the member country in which an ETOE might be established for outbound operations

<i>Question</i>	<i>Response</i>	
	Yes	No
1 Does your country allow the establishment of ETOEs on its territory? If you answered no, please move to question 2.	<input type="checkbox"/>	<input type="checkbox"/>
1.1 If you answered yes, please specify the classes of mail allowed:		
– Letter post	<input type="checkbox"/>	
– Parcels	<input type="checkbox"/>	
– EMS	<input type="checkbox"/>	
1.2 If you answered yes to question 1, does your country allow the operation of ETOEs on its territory <i>with no conditions</i> ?	<input type="checkbox"/>	<input type="checkbox"/>
1.3 If you answered yes to question 1, does your country allow the operation of ETOEs on its territory, <i>but with conditions</i> ? Please specify the conditions that apply: _____ _____ _____	<input type="checkbox"/>	<input type="checkbox"/>
1.3.1 UPU documentation is allowed for all outbound ETOE mail	<input type="checkbox"/>	
1.3.2 UPU documentation may only be used for ETOE items sent to countries that have declared a policy agreeing to accept ETOE items under the UPU Acts	<input type="checkbox"/>	
1.3.3 UPU transport handling documentation and procedures are allowed (examples: CN 22 customs declaration, CN 38 delivery bill)	<input type="checkbox"/>	
1.3.4 Bilateral agreements are required with destination designated operators in countries that have declared a policy to apply the UPU Acts to items received Other additional conditions (please explain): _____ _____ _____	<input type="checkbox"/>	
1.3.5 UPU documentation is not allowed for outbound ETOE mail	<input type="checkbox"/>	

II. Treatment of inbound items tendered by ETOEs

	Yes	No
2 Does your designated operator accept inbound items tendered by ETOEs? If you answered no, please move to question 3.	<input type="checkbox"/>	<input type="checkbox"/>
2.1 If you answered yes, please specify the classes of mail allowed:		
– Letter post	<input type="checkbox"/>	
– Parcels	<input type="checkbox"/>	
– EMS	<input type="checkbox"/>	
2.2 If you answered yes to question 2, does your designated operator accept ETOE items <i>with no conditions</i> ?	<input type="checkbox"/>	<input type="checkbox"/>
2.3 If you answered yes to question 2, does your designated operator accept ETOE items, <i>but with conditions</i> ? Please specify the conditions that apply: _____ _____ _____	<input type="checkbox"/>	<input type="checkbox"/>
2.3.1 Items are accepted from ETOEs in accordance with the rates, and terms and conditions of acceptance for domestic postal products	<input type="checkbox"/>	<input type="checkbox"/>
2.3.2 UPU documentation is allowed	<input type="checkbox"/>	<input type="checkbox"/>
2.3.3 Postal customs clearance procedures are allowed	<input type="checkbox"/>	<input type="checkbox"/>
2.3.4 UPU terminal dues rates apply	<input type="checkbox"/>	<input type="checkbox"/>
2.3.5 Bilateral agreements are required with the ETOE operator of origin	<input type="checkbox"/>	<input type="checkbox"/>
2.3.6 Reciprocity agreements are required with the country in which an ETOE is located (that is, your country agrees to accept ETOE items provided that the country in which an ETOE is located also accepts ETOE items under the same conditions) Other additional conditions (please explain): _____ _____ _____	<input type="checkbox"/>	<input type="checkbox"/>

III. Contact

3 Please provide a governmental contact for all questions relating to ETOE policies in your country.

Organization	
Full name <input type="checkbox"/> Ms <input type="checkbox"/> Mr	
Position/title	
Address	
Tel.	Fax
E-mail	
Date	Signature